

KENTUCKY COUNTY CLERKS' ASSOCIATION
KCCA Summer Conference
July 21-24, 2024
Lexington Griffin Gate Marriott, Lexington, Kentucky

Sunday, July 21, 2024

3:00 p. m. – 6:00 p. m. Vendors may set up

 Hospitality Suites – On Your Own

Monday, July 22, 2024

Today's Beverage Service is Sponsored by ArcaSearch

7:30 a. m. – 9:00 a. m. **Breakfast Buffet – The Paddock**

Visit Vendors

9:00 a. m. **Registration - Outside the Ballroom**

Opening General Session – Salons D-H
Invocation; Pledge of Allegiance; State Pledge
Announcements
Roll Call
Audit Report and Approval of Audit

9:30 a. m. – 9:35 a. m. **The Honorable Michael Adams – Secretary of State**

9:35 a. m. - 10:30 a. m. **KCCA Business Meeting (Clerks only) CLOSED SESSION**
Approval of Minutes; Treasurer's Report;
Committee Reports

10:30 a. m. – 12:00 Noon **Federal Bureau of Investigate and United States Postal Inspection Service (1.5 hours)**
Cyber Case Presentation by FBI SA Andy Satornino
Suspicious Mail Incidents - United States Postal Inspector Darren Hess & FBI SA Jeff Eden

Lunch On Your Own

Afternoon open

Event Hosted by Harp Enterprises and Software Management at Kroger Field

Tuesday, July 23, 2024

7:30 a. m. – 9:00 a. m. **Breakfast Buffet – Co-Sponsored by KACo and Government Records Preservation a division of the HF Group - The Paddock**

Visit Vendors

9:00 a. m. – 12:00 Noon **General Session – Salons D-H**

9:00 a. m. - 11:00 a. m. **KYTC, MVL, Champ Title, and discussion of KAVIS workarounds (2 hours)**

11:00 a. m. - 12:00 Noon **Donate Life Kentucky – (1 hour)**
Shelley Snyder, Executive Director, Donate Life Kentucky
Jason Schechterle, Author, Police Officer, Tissue Recipient

12:00 Noon - 1:00 p. m. **Lunch – Sponsored by Kofile - Paddock Pavilion**

1:00 p. m. – 2:00 p. m. **Practice Dealing with Stress-Claire Parsons, Attorney and Founder of Brilliant Legal Mind brilliantlegalmind.com (1 Hour)**

Customer Service Training Provided by Micah Soloman-President of Four Aces Inc. and Author of several customer service training books <https://micahsolomon.com/>

Time Block	Deputy County Clerks	Elected County Clerks
2:00-3:00pm	Exceptional Customer Service, Exceptional Results	Thriving in our current environment
3:00-4:00pm	Sharing/Discussion Session lead by Deputy Clerks	Manage Employees to have Dazzling Customer Service

6:00 p. m. - 11:00 p. m. **President’s Dinner – The Paddock**
Entertainment by Burning Las Vegas – Bluegrass Pavilion

Wednesday, July 24, 2024

Today’s Beverage Service is Sponsored by Sturgill Turner

7:30 a. m. – 9:00 a. m. **Breakfast Buffet – The Paddock**

9:00 a. m. – 12:00 Noon **General Session – The Paddock**

9:00 a. m. - 10:00 a. m. **Land Records - Office of the Secretary of State – Travis Horn and Paige Marshall (1 hour)**

10:00 a. m. - 11:00 a. m. **Open Records – Carmine Iaccarino, Member at Sturgill Turner (1 Hour)**

11:00 a. m. - 12:00 Noon **Election Update - State Board of Elections (1 hour)**